



Your Network's Bodyguard: Benefit from UNIBERG's integrated NOC-SOC Services

Are you tired of juggling between multiple service providers for your network and security needs? UNIBERG Service has the solution for you. Our integrated NOC (Network Operations Center) and SOC (Security Operations Center) services streamline your IT infrastructure management and fortify your security measures.

With cyber threats advancing and heightened demands on critical infrastructure operators, outsourcing NOC and SOC services to specialized external providers is an important step to ensure access to the latest technology and 24/7 monitoring.

UNIBERG Service is your trusted partner in meeting these stringent requirements while optimizing efficiency and cost-effectiveness.

UNIBERG's Network Operations Center (NOC) Services

Keep Your Critical Infrastructure Online 24/7

A Network Operations Center (NOC) is vital for ensuring the stability and performance of networks, servers, data centers, and related infrastructures, especially in industries requiring 24/7 availability like banking, telecommunications, and insurance, governed by the the regulations of the Network and Information Systems Directive (NIS2).

In an era where digital infrastructure forms the backbone of modern businesses, reliable network monitoring and management we know that are imperative for maintaining



operational efficiency, safeguarding sensitive data, and meeting regulatory requirements.

Ensure your infrastructure's stability and compliance while saving costs with UNIBERG's NOC Services.





Monitoring and Control



Incident
Management and
Response



Maintenance and Configuration Management



Communication and Coordination



Reporting and Analysis



Compliance and Security Policy Adherence



Disaster and Emergency Planning

UNIBERG's Security Operations Center (SOC) Services

Cyber Security Made Simple - Shield Your Business from Cyber Threats

In the ever-evolving realm of cybersecurity, trusting in the safeguarding of your company's data is invaluable. At UNIBERG, we recognize that security knows no bounds of time. Our Security Operations Center (SOC) offers you uninterrupted, 365-days-a-year, 7-days-a-week availability to shield your digital infrastructure around the clock.

Our commitment extends beyond the ordinary - we don't just provide 24/7 protection; we also operate according to the esteemed ISO 27001 standard and



comply with the regulations of the Network and Information Systems Directive (NIS2). This ensures that your data is not only continuously monitored but also safeguarded according to the highest international security standards.

Your Key Benefits of UNIBERG's NOC and SOC Services

- Cost Savings: Outsource instead of investing in your own 24/7 NOC and SOC.
- Compliance with IT Security Laws: Benefit from expertise and processes tailored to meet legal requirements,



including ISO 27001 and NIS2 compliance.

- Scalability: Easily adjust to changing business needs without additional internal resources.
- Multilingual support in German and English: Communicate effortlessly with support teams fluent in both languages.

- Local Hosting Advantage: Ensure fast and secure data processing with servers based in Germany.
- Access to Expertise and Advanced
 Technologies: Utilize high-quality staff
 and cutting-edge tech.
- Focus on Core Business: Let us handle network complexities while you focus on your core operations.
- Improved Response Times and Incident Management: Swift and efficient responses to maintain operational continuity.
- Proactive Maintenance and Support: Identify and resolve issues before they disrupt operations.



Why UNIBERG Service?



Comprehensive Protection:

UNIBERG Service acts as your network's bodyguard. By

integrating NOC and SOC services under one roof, simultaneous monitoring of network and security aspects leads to significant synergies. Issues are detected and resolved faster as information from both areas converge, providing a comprehensive view of incidents.



Experienced Partner: Backed by UNIBERG's 20 years of experience in optimizing networks for

Europe's largest telecom operator, we bring unparalleled expertise to the table. Benefit from our deep industry knowledge to better address specific customer requirements, particularly valuable for industries with strict compliance standards or unique network and security needs.



Services tailored to your Needs:

Scalability and flexibility are our hallmarks. The seamless integration of NOC and SOC services ensures scalability and flexible adaptation of services to meet evolving customer needs that would be challenging to achieve if operated separately



Trusted by Critical Infrastructure Providers: Trusted by providers of critical infrastructure. UNIBERG

Service is relied upon for uninterrupted services.



or internally.

UNIBERG's 24/7 Network Operations Center monitors our networks to promptly identify and resolve any issues cost-effectively and at the earliest stage. Additionally, UNIBERG has been instrumental in providing conceptual guidance for establishing the appropriate internal structures and processes. We highly esteem UNIBERG's highquality services and look forward to continuing this collaboration in the future. Oliver Roth, Head of Operations and Fault Management, ENTEGA Medianet GmbH











